

What is an approved Hearing Care Centre?

NHS Coventry and Rugby have been working together with clinical teams and patient groups to develop a local Hearing Care Service to provide care closer to where you live. As a result, a service has been developed to provide testing for hearing loss and the provision of hearing aids in convenient locations by fully qualified staff. Once examined, your hearing loss will be tested and your hearing aids fitted. If further investigations are required, you will only be referred to hospital services if absolutely necessary.

The Hearing Care Centres have been approved on the basis that they have trained and qualified staff that can test hearing loss and fit hearing aid(s).

Why use an Approved Hearing Care Centre?

- ✓ Fully qualified Audiologist trained to test hearing loss and fit hearing aid(s)
- ✓ Convenient locations across Coventry and Rugby
- ✓ Free Parking
- ✓ Open 7 days a week – *selected centres only*
- ✓ Morning and evening appointments – *selected centres only*
- ✓ Saturday and Sunday appointments – *selected centres only*

How do you access an Approved Hearing Care Centre?

- › Contact your GP practice to find out the nearest Hearing Care Centre(s) where you live.
- › Contact the Hearing Care Centre, the team will ask about your symptoms, take your details and book an appointment for a time that is convenient.
- › The Audiologist will examine your ears and advise if your condition requires a hearing test and fitting of hearing aids or requires more specialist treatment needing a referral to a specialist.
- › Follow-up appointments to check on your progress may be done by telephone or require another appointment depending on your treatment plan. Your Hearing centre staff will advise you.
- › A letter will be sent to your GP to advise them of your condition and treatment so your records are kept up to date
- › If a referral to a specialist is required this request will be sent directly to your GP.

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What you will need to take to your appointment?

- ✓ NHS number. You can find on your NHS Medical Card or from your GP surgery.
- ✓ Any existing or previous hearing aids
- ✓ Any medical history that may affect your hearing test or fitting of hearing aid

What happens at your appointment?

Your hearing will be tested and options to improve your hearing explained

How long will it take?

Allow 1 ½ hours for your hearing to be tested and, if required, for your hearing aids fitted

NHS Hearing Care Service

NHS

Bringing
**HEARING
SERVICES**
closer to you



This leaflet provides information about the new hearing care centres across Coventry and Rugby that have trained and qualified Audiologists able to test levels of hearing loss and fit hearing aids.

Locations of NHS Hearing Care Centres

COVENTRY

Specsavers Hearcare Group Limited

56/58 Lower Precinct, Coventry, CV1 1DX

Tel: 02476 238 374

Opening Hours:

Monday - Saturday 8.30am - 6.00pm
Sunday 10.00am - 4.00pm

Holbrooks Health Team, 71-77 Wheelwright Lane, Holbrooks, Coventry, CV6 4HN

Tel: 02476 238 374

Opening Hours:

Monday 7.00am - 6.30pm
Saturday 8.30am - 12.30pm
Sunday Closed

129 Daventry Road, Cheylesmore, Coventry, CV3 5HD

Tel: 02476 507 950

Opening Hours:

Monday - Saturday 9.00am - 5.30pm
Sunday Closed

Scrivens Opticians

Forrest Medical Centre - Coventry

6 Prior Dream Walk, Coventry CV4 8FT

Tel: 02476 672 277

The Forum Health Centre

1A Farren Road, Wyken, Coventry CV2 5EP

Tel: 02476 266 370

RUGBY

Specsavers Opticians

Unit 26 Northway, Clock Towers Shopping Centre, Rugby, CV21 2JR

Tel: 01788 540 703

Opening Hours:

Mon, Tues, Wed, Fri 9.00am - 6.00pm
Thursday 9.00am - 6.30pm
Saturday 9.00am - 5.00pm
Sunday 10.00am - 4.00pm

Open until 8.00 pm on the first Thursday of every month

Scrivens Opticians

7 Regent Street, Rugby, CV21 2PE

Tel: 01788 572 719

Opening Hours:

Monday - Friday 9.00am - 5.30pm
Saturday 9.00am - 5.00pm

NUNEATON AND BEDWORTH

Specsavers Opticians Bedworth

14 Market Place, Nuneaton, CV11 4EE

Tel: 02476 342 078

Opening Hours:

Mon, Tues, Wed, Fri 9.00am - 6.00pm
Thursday 9.00am - 7.00pm
Saturday 9.00am - 5.00pm
Sunday 10.00am - 5.00pm

Specsavers Opticians Nuneaton

22 All Saints Square, Bedworth, CV12 8ND

Tel: 02476 499 100

Opening Hours:

Monday - Friday 9.00am - 5.30pm
Saturday 9.00am - 5.00pm
Sunday Closed

Specsavers Opticians Atherstone

Ratcliffe Road Surgery

1 Ratcliffe Road, Atherstone, CV9 1EU

Tel: 02476 342 078

Opening Hours:

Monday - Friday 9.00am - 5.30pm
Saturday, Sunday Closed

Domiciliary provider for housebound patients only

Complete Price Eyewear Ltd

T/As The Outside Clinic, operating a mobile service domiciliary care at place of patients permanent resident

Old Town, Swindon, Wiltshire, SN1 3EP
Tel: 0800 954 9101

Opening Hours:

Monday - Thursday 8.00am - 7.00pm
Friday 8.00am - 5.30pm
Saturday 9.00am - 1.00pm

Audiologists work
Mon - Thurs 9.00am - 5.00pm