

For support, information and to access services

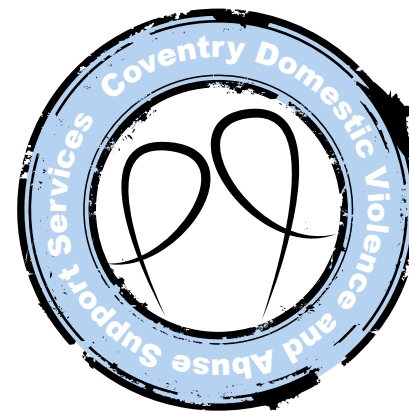
Ring: **0800 035 5309**

Monday-Friday: 8.30am - 8.30pm

Weekends: 9.30am - 5.30pm

24 hours access to emergency support and accommodation support via e-mail on

www.safetotalk.org.uk



Working Together

Against Domestic

Violence and Abuse

CDVASS

**Coventry
Domestic
Violence &
Abuse
Support
Services**

**Information on Domestic Violence
and Abuse Services in Coventry**

Services are delivered by:



Helpline, single point of access and support to victims in the community

- A Coventry helpline to provide support and information for victims, perpetrators, children and young people and professionals – **0800 035 5309**
- The helpline provides a single point of access to all victim services and can explain and support access to children's and perpetrator services.
- Support to victims living in the community including emotional support, support at court, support with property security and signposting to other specialist services.
- A support service to victims from Black, Asian, Minority Ethnic and Refugee communities.
- A peer support service for victims including support groups, workshops and opportunities to meet other people in similar situations.

Victim Supported Accommodation

Accommodation includes:

- A mix of furnished self-contained and shared individual and family accommodation.
- Women-only accommodation with separate units for male victims.
- Accommodation adapted for physical and sensory impairments and for carers.
- Provision for pets in self-contained units.

Support includes:

- Comprehensive individual risk and need assessments.
- Comprehensive safety and practical and emotional support planning.
- Individual one to one case work and group support sessions.
- Multi-lingual staff and culturally specific support including forced marriage, 'honour'-based violence and female genital mutilation.
- Signposting to other relevant specialist services.
- Emergency referrals 24/7.

Support For Children (Defuze)

- Support for children and young people in Coventry up to the age of 18 who are affected by domestic violence and abuse in the home
- Support to children who are most at risk of harm
- One to one and group support
- Support to enable children and young people to talk about their experiences, increase their confidence and improve their safety
- Support and advocacy for children and young people who are involved with the legal system
- Children experiencing domestic violence or abuse at home, parents and carers and professionals should speak to the child's social worker or CAF (Common Assessment Framework) key worker to make a referral. Alternatively the CDVASS Helpline can advise on how to access the service.

Service for Perpetrators

- Delivery of the Brighter Futures Perpetrator Programme
- The programme is 10 weeks long and can be delivered on either an individual or group basis to male and female perpetrators aged 16 years and over.
- The programme works by increasing:
 - Self – efficiency
 - Self –esteem
 - Insight into problem behaviors and their impact on others
 - Emotion regulation skills
 - Problem solving skills
 - Taking personal responsibility for problematic relationship behaviors
- To make a referral contact the helpline. Police, probation and social care will have direct referral routes.